



Nomination Form

Powercor | 95 3SR FM

Business Excellence Awards 2009

Name of Business _____

Address of Business _____

Phone No. of Business _____

Year Established _____

Number of Employees _____

- WIN Television – Best business with 1 to 5 employees
- Shepparton Adviser – Best business with 6 to 15 employees
- 95 3SR FM – Best business with over 15 employees

The Business Excellence Awards will be judged against the nine criteria listed below. Should you wish to enter the award and are prepared to be judged please fill out the above section and mail to:

[Business & Service Excellence Awards](#)

[PO Box 364, Shepparton Vic 3632](#)

[P | 03 5821 9186 F | 03 5821 9274](#)

- Should your entry meet the criteria you will be contacted by the judging committee
- An information kit will be forwarded to you once your entry is processed
- This information is used for judging only and is strictly private and confidential

1. **Leadership** – Designed to explore the activities and behaviour of managers in driving the business towards excellence and their efforts in striving for continuous improvement.
2. **People Management** – Designed to examine how the business releases the full potential of its people.
3. **Policy and Strategy** – Designed to examine the organisation's mission, values, vision and strategic direction, its planning activities, aims and objectives.
4. **Resources** – Designed to examine how the business's finance, information, materials, suppliers and other resources are effectively managed, utilised and preserved.
5. **Processes** – Designed to examine how all the value adding activities within the business are managed and monitored.
6. **People Satisfaction** – Designed to examine what employees feel about the business together with measurable factors eg: staff turnover etc.
7. **Customer Satisfaction** – Designed to examine what the business is achieving in relation to the satisfaction of its customers with respect to products, services and customer relationships.
8. **Impact on Community** – Community involvement/environmental issues.
9. **Business Results** – Designed to evaluate what the organisation is achieving in relation to its planned performance.

Judging: As nominations are received, those businesses will be judged for possible selection as a finalist for "Business of Excellence". All remaining nominations will then be reassessed along with all new nominations.

Advertising: The awards will be promoted via an extensive radio, TV and press campaign.

Brought to you by The Shepparton Chamber of Commerce & Industry
Encouraging and promoting local enterprise

Entries Close: 25th September 2009

